

Self-Service Kiosk

Money Back Option



*****Please Note***** *This option is only available for Self-Service Kiosk rescue attempts. It is not available for service performed by independently owned Authorized Retail locations.*

A credit will be issued to the originally used Credit / Debit card under the following circumstances:

- We receive a fully completed claim form (*next page*), by mail or email within 14 days of the rescue attempt. (*Completed form and attachments can be scanned and sent to: MoneyBackOption@dryventures.com*)
- We receive a copy of the rescue attempt receipt.
- We receive a copy of the receipt for either the payment of an insurance deductible, or the purchase of a new device to replace the wet device. (*This receipt must be dated after the rescue attempt receipt.*)
- If you have chosen not to replace your device, you may send us the defective device within 14 days to verify the rescue attempt was unsuccessful. If we are unable to rescue this device, we will issue a credit and send your device back. (*Please note, we can not offer this Money Back Option for devices that have suffered severe physical damage. The device must have been in good working condition before getting wet.*)

PLEASE PRINT CLEARLY

First Name: _____

Last Name: _____

Address: _____



Email Address: _____

Phone Number: _____

How would you prefer to be contacted: Phone Email

Date of Dry Attempt: _____

- Have you attached the receipt for your Dry Attempt?
- Have you attached the receipt from either the payment of an insurance deductible, or the purchase of a new device to replace the wet device?

You may scan and email this form and attachments to:
MoneyBackOption@dryventures.com

or send to us by mail to:

Dry Ventures, Inc.
5170 Broadway Street
Suite #12
San Antonio, TX 78209

If you have chosen not to replace your device, you may send us the defective device to:

Dry Ventures, Inc.
5170 Broadway Street, Suite # 12
San Antonio, TX 78209

If you have any questions, please call us at 855-5-DryBox.

You should expect to be contacted and/or receive your credit within approximately two weeks from the time we receive this form.